

Good afternoon!

We'll get started shortly.



The National Energy Improvement Fund

A SEEA Member Webinar

July 14, 2020, 2 p.m.



The Southeast Efficient Energy Alliance (SEEA) promotes energy efficiency as a catalyst for economic growth, workforce development and energy security across 11 southeastern states including Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina, Tennessee and Virginia.



Areas of Work



Energy Efficiency Policy Built Environment Energy Efficient Transportation Regional Investments

Emerging Issues

• COVID-19

- "Southeast in a Time of Crisis" webinar
- <u>COVID-19 Resource page</u>; update weekly

- Racial Injustice
 - <u>Diversity</u>, Inclusion and Integration resources
 - Stay tuned for an upcoming webinar
- Membership
 - Learn more here or contact Pamela Fann at pfann@seealliance.org



Housekeeping

WELCOME!

• All attendees will be automatically placed on mute throughout the webinar.

Q&A

- Please submit all questions using the question feature.
- Questions will be addressed at the end of the webinar

RESOURCES

 Following the webinar, we will share the slides and recording on our website and send them via email to all registrants, even if they weren't able to attend.



Who is our audience today?



Thank You



SMART ENERGY. STRONG ECONOMY. FOR ALL.

WWW.SEEALLIANCE.ORG

Trusted financing for energy, resilience and other home & building improvements

EDARTMENT O

HOME IMPROVEMENT EXPERT

powered by *** NEIF**

Simple. Transparent. Fair. Expert.

Certified







EnergyPlus Loan

NATIONAL ENERGY IMPROVEMENT FUND

Trusted Financing for Energy & Resiliency Home Improvements





Todays' Presenters







BRIDGETTE DALEY

Director, Business Development, Southeast U.S.







* About the National Energy Improvement Fund









With a heritage dating to 1947 (AFC First), NEIF was organized as a **for-profit Benefit Corporation**, commencing operations in July 2018.

Providing fair and transparent **financing for essential energy and resilience improvements** like HVAC, roofing, lighting & battery storage.

Delivered through **partnerships** with contractors, distributors, manufacturers, utilities and governments.

Supervised as a **consumer lender** and servicer in 20 states and operating its **commercial financing** platform nationally.

Acquired the **MyStrongHome fin-tech platform** in May 2020, providing financing and insurance services to the growing resilience market in the Southeast U.S.

Earned **Certified B Corporation**[®] status and was named_a Home Improvement Expert Partner by the U.S. Department of Energy in 2019.







NEIF serves four customer types.









Businesses

Contractors

Point of purchase financing and insurance for qualifying energy and resilience improvements Financing for commercial, industrial and municipal energy and resilience upgrades Bridge and advance financing for HVAC, roofing, lighting & other contractors Governments, Utilities, Manufacturers; Distributors & Programs

Administration and delivery of programdriven efficiency and resiliency lending





NEIF's Mission & Differentiation

Partnering with Leading Contractors

Increasing the affordability and accessibility of energy efficiency and resiliency improvements and **helping like-minded contractors grow their businesses.**



Simple

Uncomplicated

products and processes.

Responsive

communication,

knowledgeable service

and straight-forward

technology.







Expert

Years of innovation in energy & resiliency financing

Knowledge, expertise and broad industry perspective for best contractor and customer experience.



Transparent

Financing options with clear terms and no hidden costs

to customers or contractors. Supporting informed and confident decision-making.

Trusted

Third-party certified to meet the highest standards

of compliance, social & environmental focus, accountability and fair lending practices.





Financing the Transition to an Energy Efficient and Resilient Economy



120,000

Estimated Metric ton reduction in carbon resulting from financed improvements over next 5 years*

epa.gov/energy/greenhouse-gas-equivalencies-calculator Estimate based on 10% annual energy savings over baseline or electric consumption of average home.







Doing Business the Right Way – B Corp Certified

The National Energy Improvement Fund was organized as a public benefit LLC. NEIF went through additional assessment and scrutiny to be designated as a **Certified B Corporation**[®], by the international certification board.

Certified B Corporations[®] (B Corps[™]) meet the highest verified standards of social and environmental performance, transparency, and accountability in five categories: governance, workers, customers, community, and the environment.

B Corp™ Certification is a highly selective status. Companies must document their positive impact to qualify and undergo verification every three years to maintain their Certification.

NEIF is also an approved **Home Improvement Expert™ Partner** of the **U.S. Department of Energy.**



This company meets the highest standards of social and environmental impact

Corporation

Home Improvement Expert[™] Partner

U.S. DEPARTMENT OF







NEIF: The Mission Case

We make energy and resilience improvements affordable.

* NEIF serves all income levels including low-moderate income borrowers – representing 50% of the NEIF loan portfolio AND maintains an industry-leading low delinquency rate.

NEIF 30-day past-due loans as of 06/30/20 are less than .50% of portfolio vs. the national average of 2.47% https://www.federalreserve.gov/releases/chargeoff/delallsa.htm

Perce	ntage of Loans	Made based on	Area Median In	come		
<=50% 51%-80%		81%-100%	100%-120%	>120%		
5.78%	17.59%	14.82%	11.99%	49.82%		

We focus on **environment** and **climate**.

- * Every NEIF loan reduces carbon emissions and energy costs.
- * 64% of NEIF's loans have been for efficient heating, cooling and related improvements and 36% have been for insulation and other energy and resiliency measures.
- A typical financed residential project reduces energy use by 5-10% and commercial energy use by 15% or more. NEIF has completed almost 5,000 residential projects and commercial projects. <u>https://www.energy.gov/energysaver/articles/how-much-can-you-really-save-energy-efficient-improvements</u> <u>https://www.energystar.gov/buildings/facility-owners-and-managers/existing-buildings/save-energy/find-cost-effective-investments</u>





NEIF: The Mission Case

We support **small businesses** & **job development**.

- * The vast majority of NEIF's contractor customers are small businesses. NEIF helps small businesses grow by:
 - * Offering **loans to contractors' customers** to help increase contractor sales.
 - * **Providing training** to contractors to help them use finance as a tool to increase their sales.
 - * **Supplying working capital and advance funding** to small business contractors to help them meet cash flow challenges.

We meet the highest social & environmental standards.

- We are the only specialized improvement lender that is third party certified as a **Benefit Corporation** by B-Labs.
- * "Certified B Corporations are a new kind of business that balances purpose and profit. They are legally required to consider the impact of their decisions on their workers, customers, suppliers, community, and the environment." Learn more at: <u>https://bcorporation.net/</u>





We prioritize **resilience**.

- NEIF recently completed the acquisition of MyStrongHome.
 - * The MyStrongHome platform finances and insures home roofing, windows, and exteriors against hurricanes and other extreme weather events.
- * NEIF provides resilience financing for battery storage, generators and, related improvements.
 - NEIF is providing battery storage financing as a resilience measure against California wildfires.







NEIF's Leadership and Expertise

Through decades of experience NEIF has an unparalleled mix of energy, lending, compliance and regulatory know-how.



PETER KRAJSA CO-CHAIR

Previously CEO of AFC First, a groundbreaking energy efficiency lender founded in 1947 with over 6,000 participating contractors, creators of Pennsylvania's Keystone HELP, the national EnergyLoan program, and many other market-based and state- and utilitybacked financing programs. He successfully sold AFC First to Renew Financial, the creator of PACE financing, in 2015. Over 30 years of industry experience.



MATTHEW BROWN CO-CHAIR

Founder and Principal of Harcourt Brown & Carey and HBC Energy Capital, the nation's top designer of energy finance programs for states and utilities including California, Michigan and many others. Over 25 years of industry experience.





NEIF's Leadership and Expertise



LAURA NELSON



MARGOT BRANDENBURG Senior Advisor, MyStrongHome

Previously CFO of AFC First, and VP of Renew Financial and Deutsche Bank, she was instrumental in the creation of the national Warehouse for Energy Efficiency Lending and has been involved in financial management, operational controls, process improvement and regulatory and investor compliance. Over 20 years of industry experience.

Founder of MyStrongHome, with years of experience in mission-driven business and non-traditional finance. She is currently a Senior Program Manager in the mission's investment team at the Ford Foundation and was formerly Senior Associate Director at the Rockefeller Foundation. She is the co-author of the book *The Power of Impact Investing*. Over 10 years of industry experience.





NEIF's Leadership and Expertise

TESSA SHIN VPIENDING AND PROGRAMS



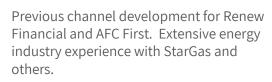
Former Director of Lending and Programs at AFC First and Renew Financial. 15+ years of industry experience.

RANDY BAK SR. DIRECTOR, **BUSINESS DEVELOPMENT**



Experienced national dealer and channel sales professional formally with Renew Financial, Toshiba, and other technology companies.

GREG BURNS DIRECTOR. **BUSINESS DEVELOPMENT**





HEATHER BRAITHWAITE **VP COMMERCIAL FINANCE**

BRIDGETTE

BUSINESS DEVELOPMENT

Senior banking and mission -driven

consumer lending executive and

ELEANOR KITZMAN

Former state insurance commissioner in

contractor marketing expert.

Advisor, MyStrongHome

Texas and South Carolina.

DALEY

DIRECTOR,

Led state and utility engagements to establish finance programs while at Harcourt Brown and Carey; Operated NEIF and HBC Energy Capital commercial finance programs; 10+ years of industry experience.



LES ROBERTSON DIRECTOR, **INSURANCE SERVICES**

TERI STOFFEY

Former Accounting Manager at

10+ years of industry experience.

and Reporting at AFC First;

Renew Financial; Former Director of Process

VP ACCOUNTING

AND SERVICING



NFIF-MSH Insurance LLC

Over twenty years in property and casualty insurance management.







NEIF focuses on providing a **no-cost-to-contractor** fair, fixed rate, low payment alternative or complement to standard vendor and promotional financing programs.



B



In uncertain times, **Borrowers** are choosing the security & stability of fixed payment options vs promotional financing. **Contractors** are choosing to eliminate or minimize financing fees.

* NEIF has seen record application growth, while loan performance has remained steady.



Residential application trend Jan 2019-June 2020

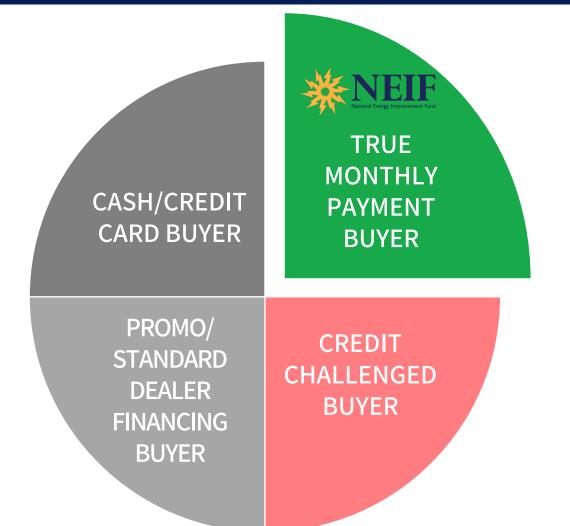
Residential portfolio comparison June 2019 vs June 2020



- If a contractor's closing rate is 40% what's happening to the other 60%?
- Are potential customers staying "on the fence" because they don't view the improvement as affordable and are cautious of using credit cards or promotional financing?
- 85% of all auto purchases are financed on fixed monthly payment plans
- Today's energy, resiliency and other home improvements can approach the cost of a car – it is a major capital expense
- Average American current available cash is \$3,000 to \$7,000.....What is ab average installation cost?
- When is the last time you bought a car and were not presented with a fixed monthly payment option at point of purchase?



Are contractors missing the quarter of the market that is the true monthly payment buyer?







You can increase your closing rate by 10% targeting the monthly payment buyer



Buyer who doesn't want or need financing.

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PROMO OR STANDARD DEALER FINANCING

Buyer who wants shorter term financing or prefers a credit card type product.

- Instant approval
- Fast funding same day
- Minimal paperwork
- No cost to contractor on cash deals
- Up to 3% cost to contractor for credit cards
- Only for customers with ready cash or access to large available credit limits



Buyer wants the lowest fixed payment for their budget, a fair rate, and the flexibility to pay off, with no penalty, at any time.

- Instant credit-decision some approvals may need addtional info
- **Fast funding** 2 business days
- Minimal paperwork similar to a car loan
- Locked-in true fixed rate & payment similar to a car loan
- NO COST TO CONTRACTOR
- Each application is reviewed by NEIF's team to ensure the most approvals, occasional apps may require more info for final approval.

- Instant approval
- Fast funding varies on lender
- Minimal paperwork similar to a credit card
- Up to 15% cost to contractor (average cost 5% to 6% of job)
- Rate may be subject to change with one late payment or at lender's discretion
- "Minimum monthly payment" not always locked-in often not a true installment note, but more like a credit card



Buyer without cash or access to traditional credit.

- These customers need upgrades too
- Difficult market segment
- "Second look" lenders are costly to consumer and contractor
- May be a fit for a credit union or community lender



All makes and models of most installed products and services that improve a **home's energy efficiency, resilience or comfort**. Additional work can be part of the financed project if at least 50% of the improvements include: **Only for work performed by a NEIF-Approved Contractor**.

- Air Conditioning (Central) Any efficiency rating
- Furnaces & Boilers All Fuels Any efficiency rating
- Heat Pumps Any efficiency rating
- Gas Line Extension
- Generators
- Geothermal Any efficiency rating
- Electrical Work
- Kitchens & Baths
- Lighting & Controls
- Plumbing Work
- Solar
- Tank Removal & Replacement
- Water Heaters All Fuels Any efficiency rating
- Water Treatment





- Air Sealing & Insulation
- Awnings & Shading
- Carpet, Flooring, Tile
- Roofing Any efficiency rating
- Siding Any efficiency rating
- Windows & Doors Any efficiency rating
- Other Energy Improvements Case by case





No Cost to Contractor Financing



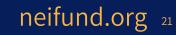
A fair, fixed, low payment alternative or complement to standard financing programs

Low Fixed Mon	thly Payments
\$2,500	\$33
\$5,000	\$66
\$7,500	\$99
\$10,000	\$132
\$15,000	\$198
\$20,000	\$264
\$25,000	\$330

All loans are made directly to the consumer by National Energy Improvement Fund, LLC for work performed by NEIF-Approved Contractors. Rates are from 7.99% to 12.99% APR based on credit, Payment estimates based on Tier 1 9.99% APR. NEIF is an equal opportunity lender.

Special features include:

- 100% Financing
- True Fixed Rate, Fixed Monthly Payment
- 3,5, and 10 Year Terms / Lowest Monthly Payment
- NO adjustable rate, "teasers" or surprises
- NO lien on the home, NO home equity required
- NO customer points, fees or closing costs
- NO penalty for pre-payment or to pay extra each month to pay off faster
- Instant Credit Decision
- Easy Paperless Process
- Supported by NEIF's Energy Lending Specialists



Trusted financing for most types of energy & resilience home improvements

Simple. Transparent. Fair. Expert.

7.99% 3, 5 or 10 Year Fixed Rate Financing. **No Cost to Contractor. No Dealer Fees.**



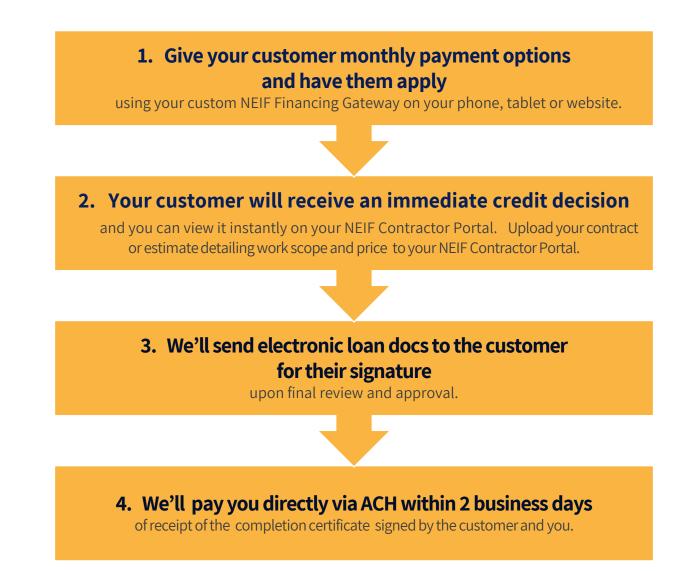
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Backed by the National Energy Improvement Fund, the nation's only B-Corp certified improvement lender, meeting the highest standards of social & environmental impact, fairness, compliance and accountability to contractors and their customers.

		NO COST TO CONTRACTOR 0-719 680-699 640-679 0 \$20,000 \$2,500 to \$15,000 \$2,500 to \$10,000 S, 5 or J Year unsecured installment loan with a locked in rate for full term. on off or pay additional principal at any time without penalty. or yarditional principal at any time without penalty. gram, with contractor fee, also available. Contact NEIF for details.* No verification of primary income* ect to verification. * Income verification may be required for Tier 2. mary residence or vacation home on. Unsecured, no lien is placed on the property or the improvement.					
Fixed Rate to Customer	7.99%	8.99%	9.99%	12.99%			
Contractor/Dealer Fee	CONTRACTOR						
Credit Qualification based on lower of applicant and co- applicant credit score. DTI <=50%. No BK in last 5 years	720 Plus	700-719	COST TO CONTRACTOR 9 680-699 640-679 20,000 \$2,500 to \$15,000 \$2,500 to \$10,000 S 2,500 to \$15,000 \$2,500 to \$10,000 S 2,500 to \$15,000 \$2,500 to \$10,000 S 2,500 to \$10,000 S 2,5				
Loan Amount	\$2,500 to \$25,000	\$2,500 to \$20,000	\$2,500 to \$15,000	\$2,500 to \$10,000			
Terms	The custome	rest, fixed rate, unsecured installer may pay the loan off or pay add	ment loan with a locked in rate f litional principal at any time with	nout penalty.			
Income Verification	Stated, No verification of primary income * Secondary income, if any, is subject to verification. *Income verification may be required for Tier 2.						
Qualifying Properties	Primary residence or vacation home 1 to 4 unit on permanent foundation. Unsecured, no lien is placed on the property or the improvement. Financing for multi-family, commercial and industrial projects available through NEIF Commercial Energy Finance						
Qualifying Improvements Work must be performed by a NEIF-Approved Contractor	All makes and models of most installed products and services that improve a home's energy efficiency, resilience or comfort. Heating & Cooling, Roofing, Siding & Insulation, Windows & Doors, Electrical & Plumbing, Generators, Lighting & Renewables.						

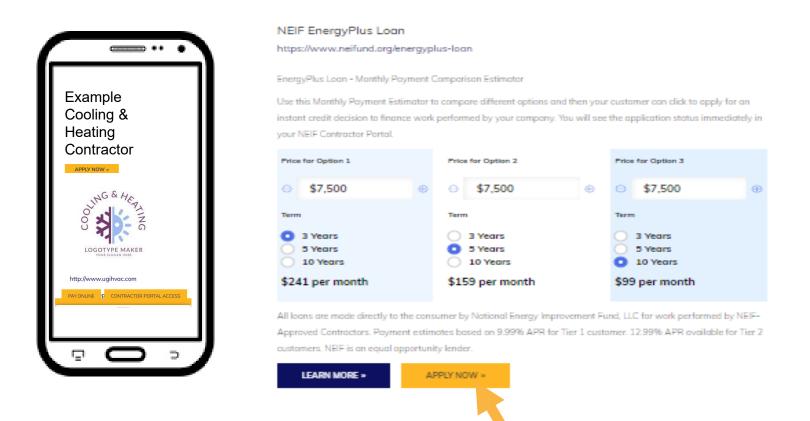


Fast and Paperless. Low Payments. Fixed Rate Installment Financing.





Use your NEIF Financing Gateway as your in-home financing sales tool – compare price points and payment options.



- Your customer can apply right from your NEIF Financing Gateway on your phone or tablet or their device for an instant credit decision
- You can illustrate "Good", "Better", "Best" scenarios and show the easy affordability of add-on items or deeper energy savings retrofits.





You can track all your deals in your Contractor Portal with access directly from your NEIF Financing Gateway.

				* NEIF									
				INSTITUTION NAME									
				Branch & App	lication Type								
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g &		Approved	 Datu, Mary 		9/20/2019	\$16,000.00	\$0.00	Exp Date	\$0.00	0%	12	Date .	NEIF- EnergyPlus 0% Loan
g		Under Review	 Licari , Tracie 		9/20/2019	\$25,000.00	\$0.00		\$25,000.00	9.99%	60		NEIF (ME)- Energy Plus Lo
actor		Approved	Beach, John		9/18/2019	\$25,000.00	\$0.00		\$0.00	0%	12	-	NEIF- EnergyPlus 0% Loan
		Approved	 Odell, Robert 		9/18/2019	\$7,701.23	\$0.00		\$0.00	0%	12		NEIF- EnergyPlus 0% Loar
- xx		Approved	 Morea, Mary 		9/18/2019	\$6,102.23	\$0.00		\$6,102.23	9.99%	120	-	NEIF EnergyPlus Loan
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		Approved	 Arredonda, Rafaelita 		9/16/2019	\$7,500.00	\$0.00		\$0.00	0%	12		NEIF (ME)- Energy Plus 0
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• Your password-protected **Contractor Portal** is where you can see **loans status, track your pipeline, upload documents and communicate** directly with our Energy Lending Specialists.



Digital logos, buttons and campaigns that contractors can use on their website or print material

NEIF

APPLY NOW

WEB BANNER 1060X102



160x600

for \$115

NEH

Fixed rate and paym Simple. Transparent



320x50 Trusted Financing for New, Efficient Central A/C for \$115 per month*







NEL APPLY NOW SOCIAL MEDIA 1080X1080: NO CTA BUTTON ON POST, BUT WILL BE IN TEXT ABOVE AD

Trusted Financing for New, Efficient

Central A/C for \$115 per month*



New, Efficient Central A/C for \$115 per month*



*Tier 1 rates 7.99% to 9.99% APR. Based on \$8,750, 9.99% APR, 120 Mos.



Improve your home with trustworthy fixed-rate monthly payment financing.

As an Approved Contractor of the National Energy Improvement Fund we offer our customers fair and affordable monthly payment options.





100% financing, instant credit decision, easy paperless process and responsive communication with you and your contractor to ensure the work is done to your satisfaction.

Transparent

Simple interest, fixed rates and payments with clear terms, no lien on your home and no hidden costs. Pay off at anytime or pay extra monthly without penalty. Only for work performed by your NEIF-Approved Contractor.

Fair

Backed by the National Energy Improvement Fund, the nation's only B Corp energy and resiliency improvement lender, certified to meet the highest standards of compliance, accountability and fair lending.







As a NEIF-Approved Contractor you can offer financing on many types of energy improvements such as HVAC, lighting and refrigeration to **businesses**, **nonprofits**, **commercial and industrial customers**.







Why become a NEIF-Approved Contractor?





Home Improvement Expert™ Partner



- Reputational enhancement from your company's association with the nation's only B-Corp certified improvement lender and U.S. DOE Home Improvement Expert Partner lender
- **Alliances** with green banks, utilities, manufacturers, & associations provide special insights and programs
- **Custom financing web-page** for your company with direct application link
- **Sales training** for your team, on-site or on-line to increase closing rates using fixed payment financing
- **Contractor search engine** to help consumers find you
- Marketing programs focused on monthly payment selling

To join us as a NEIF-Approved Contractor visit <u>www.neifund.org/for-contractors</u>





We are ready to help with questions, orientations or sales training for your team – on-site or on-line. **contractors@neifund.org**

Peter Krajsa

Co-Chair and Founder <u>pkrajsa@neifund.org</u> (610) 737-4977

Laura Nelson

Chief Operating Officer <u>lnelson@neifund.org</u> (484) 838-5469

Tessa Shin Vice President, Lending & Programs <u>tshin@neifund.org</u> (484) 838-5471

Heather Braithwaite Vice President, Commercial Finance <u>hbraithwaite@neifund.org</u> (303) 704-5057

Teri Stoffey Vice President, Accounting & Servicing <u>tstoffey@neifund.org</u> (484) 838-5473

Matthew Brown Co-Chair and Founder <u>mbrown@neifund.org</u> (720) 246-8847

Randy Bak Senior Director, Business Development <u>rbak@neifund.org</u> (978) 766-7348

Greg Burns Director, Business Development <u>gburns@neifund.org</u> (207) 451-5012

Bridgette Daley Director, Business Development <u>bdaley@neifund.org</u> (803) 807-7669

Brittany Heller Business Development Specialist <u>bheller@neifund.org</u> (484) 838-5487

Jensen Handwork Commercial Business Development Specialist jhandwork@neifund.org (720) 689-2288

National Energy Improvement Fund, LLC Allentown PA • Denver, CO (484) 838-5460

